Appendix D - External Stakeholders

External Stakeholders

Table of Contents

Michigan Information Technology Executive Council (MITEC)

The Department of Information Technology (MDIT) has established the Michigan Information Technology Executive Council (MITEC). MITEC is a further extension of MDIT's responsive, partnered and accountable commitment to providing quality services to its clients and customers.

The purpose of MITEC is to advise and assist the state CIO and MDIT in addressing current business, service and technology support needs, as well as to develop longer-term information technology goals and strategic and tactical direction. The council will be directly involved in IT support and service priority setting, planning, resource alignment and budgeting activities.

Authorization

MITEC is established by the state CIO, based on existing Executive Order authority, including EO 2001 – 3.

Purpose and Objectives

MITEC is an advisory body to the state CIO in the planning, development, implementation, and management of state government wide, as well as department IT services and solutions. These responsibilities include providing advice on the development of Michigan's long-term information technology vision and goals, and enterprise IT strategic and tactical direction and priorities. MITEC provides a leadership forum and governance structure for discussing issues that have common or universal interest for the executive branch agencies, as well as the legislative and judicial branches.

MITEC's responsibilities include identifying business and customer service needs; assisting MDIT in providing responsive and timely services; and developing and recommending strategies and actions to the CIO for guiding enterprise and MDIT support of department missions and business, management and customer service needs. MITEC is a forum and environment in which agencies may surface their IT-related issues to ensure that those issues are acted upon in a responsive and timely manner. MITEC is also established to foster a better understanding among public officials, administrators and staff of the role of information technology and its proper relationship to agency service provision and management and to make significant contributions to the improvement of the administration of state government for the benefit of the general public.

How MITEC Fulfills this Responsibility

Agency and state service needs, MDIT support and responsiveness
- Serve as a customer advisory/coordinating body to the CIO and MDIT.
- Assist MDIT in identifying critical statewide and agency-specific IT service and management issues, and collaboratively identify, develop and implement solutions

Enterprise vision, goals, strategies, priorities and policies
- Advise on the development of Michigan's long-term information technology vision and goals
- Advise and assist the CIO in setting the enterprise IT strategic and tactical direction and priorities, in congruence with department business and service needs
- Assist in defining and supporting IT-related standards, policies, and procedures including, but not limited, to enterprise architecture, security and procurement

Planning, resource alignment and budgeting
- Assist and participate in the development of an enterprise / agency integrated IT planning and budgeting process and a state information technology strategic plan integrated with agency business and IT plans
- Participate in the development, submission, passage and implementation of the enterprise IT budget in congruence with agency budget development, submission, passage and implementation
- Strive to develop a consensus and an integrated IT business case among agencies before presenting or submitting IT-related proposals through the budget and other decision-making processes

Membership
The state CIO chairs MITEC with the membership consisting of deputy directors, administrative officers or comparable level executives or administrators from each client department; three representatives from the legislative branch (House, Senate and Legislative Services Bureau); and one from the judicial branch.

Business Sessions and Meetings
MITEC meets at least six times per year for regular business sessions and may convene periodically for ad-hoc meetings on specific topics.

Decision Making
Recommendations to the CIO are made by consensus of those present at each meeting. If consensus cannot be reached, the pros and cons of opposing arguments will be submitted in writing to the CIO and documented in the minutes.

MITEC Subcommittees

As part of MITEC, subcommittees have been formed that are specific to certain areas. These subcommittees are responsible for addressing issues and making recommendations on a statewide basis. Subcommittees include:

- Standards
- Security
- Rate Structure
- Project Management

CyberMichigan

Information from http://www.cyber-state.org

About CyberMichigan

CyberMichigan originated in 1998 under the name of cyber-state.org as a result of a recommendation from the Michigan Information Technology Commission (MITC), a group convened by the W.K. Kellogg Foundation, The Herbert H. and Grace A. Dow Foundation, and the Council of Michigan Foundations. In their ground-breaking report, the commission called for an independent entity responsible for providing on-going analysis and long-term guidance on the direction of information technology in Michigan.

CyberMichigan is focused on bringing together the private, public, and non-profit sectors to work with communities so that all of Michigan's citizens and organizations have quality access to information and communication technologies (ICT) and the knowledge to maximize the use of these tools.

CyberMichigan's mission is to inspire and promote new levels of objective research, analysis, collaboration and entrepreneurship in the field of information and communication technology to make the promise of ICT realizable to every Michigan citizen.

CyberMichigan Vision, Mission, Goals, and Origins

Revised 2005

Vision

Michigan becomes a world leader in developing and applying information and communication technologies (ICT) that improve the health, economic well-being, and educational achievement of every Michigan citizen.

Mission

CyberMichigan will inspire and promote new levels of objective research, analysis, collaboration, and entrepreneurship in the field of ICT so as to make the promise of ICT realizable to every Michigan citizen.

Goals

- Increase citizen access to, and familiarity with, ICT tools and resources
- Continuously explore and demonstrate how ICT tools can be optimally applied in the healthcare, entrepreneurship / economic development, e-government, and education domains
- Support ICT entrepreneurship throughout the state of Michigan

Program Highlights

- Michigan Consumers and Information Technology in Health Care (current)
- Michigan Entrepreneurship Education Network (current)
- Michigan Health Information Network (current)
- Guidelines for All-literacy Websites (2004-present)
- Workshops: Connecting Citizens to Online Local Government (2002-2004)
- Technology in Education Alliance for Michigan (TEAM) (2001-2004)
- Michigan Information Technology Advisory Group (MITAG) (2001-2003)
- Michigan Community IT News Briefings (2001-present)
- SBC Excelerator Awards Program (2000-2002)
- AmeriCorps: Technology Education and Access in Michigan (2000-2003)
- Michigan Online Local Governments (1999-2004)
- Survey of Information Technology in Michigan (1998-2004)

CyberMichigan's Role as an Information and Communication Technology Advisory Council

The CyberMichigan Board advises and provides counsel to the governor and state CIO regarding the long-term direction that will enable Michigan to implement the best information technology management and service practices, serving and supporting citizens and other customers, as well as critical state functions. In addition to advice and counsel, the board also assists MDIT on major state ICT related issues, programs and initiatives, processes, products and services.

Issues, trends and best practices

- Assist in the identification and assessment of service, business and technology issues and trends
- Assist in identifying best practices and solutions from the private and public sectors, and advise on the implementation and integration of such practices within state government

Service and solution forum

- Serve as a forum for the current and future role and contributions of ICT to Michigan citizens, government and business services, including education, economic development, health care, environment, cities and urban areas, homeland security and other core government services

Statewide assistance, support and collaboration

- Identify, advise and support public and private, including intra and inter-governmental partnerships and sharing of information, solutions and resources

- Foster and promote positive relationships between the state and public and private sector IT service providers based on teamwork and shared objectives
- Establish work groups or task forces to assess, address and recommend actions on and solutions to ICT and technology related matters under the purview of the board

Advice, counsel and assistance to the CIO's intra-agency and enterprise advisory committees

- Provide counsel and assistance to the MITEC on major state ICT related issues, programs and initiatives, processes, products and services